



INTERNET STATUTORY INFORMATION

Updated 02 Jan 2019

VERSION: 2010ESIPGUK03PGD STATUTORY INFORMATION



PLACE GROUP UK	
LONDON	TEL: 020 3137 6677
LINCOLN	TEL: 01522 246 077
OUT OF HOURS (INCLUDING EMERGENCY)	TEL: 020 3137 5566
THE LONDON STUDENT GROUP	
STUDENT HOUSING VIEWINGS MANOR HOUSE	TEL: 020 3137 1155
THE HANOVER GROUP	
HANOVER GROUP	TEL: 020 3137 5566
ACCOUNTS	TEL: 020 3389 5566
EMAIL	
HEAD OFFICE (HANOVER SQ W1S)	hanoversquare@placegroupuk.co.uk
LINCOLN OFFICE (SPARK HOUSE LN6)	lincoln@placegroupuk.co.uk
ACCOUNTS	www.pguk.co/accounts
FAX (ALL LOCATIONS)	FAX: 020 3137 1166
GENERAL ADMINISTRATION (ALL LOCATIONS)	www.pgukviewings.co.uk

We subscribe to [Echosign](#) the electronic signature service. Almost all our documents can now be signed electronically.

We are corporate members of [The PRS Ombudsman](#), the [Housing Ombudsman Service](#) and the [Respect Charter for Housing](#).

Terms of Business: [Click Here](#) Complaints Procedure: [Click Here](#) Cookie Policy: [Click Here](#)
Privacy Policy: [Click Here](#) Website Use Policy: [Click Here](#) Anti-Spam Policy: [Click Here](#)

Registered with the Information Commissioner under the Data Protection Act **(Z470812X)**.
Place Group UK is registered with the Solicitors Regulation Authority **(SRA: 00520973)**.

We are currently **certified** to meet the requirements of the following internationally respected management system standards:



ISO 9001: 2008 Quality Management

ISO 14001: 2004 Environmental Management

OHSAS 18001: 2007 Health and Safety Management

The following are registered trading names of Place Group UK, The London Student Group and/or The Hanover Group with trademark protection as designated on each logo:

PLACE GROUP UK:
PLACE GROUP
PLACE HOMES
PLACE4STUDENTS

THE LONDON STUDENT GROUP:
THE LONDON STUDENT GROUP
LONDON STUDENT HOUSING GROUP
LONDON STUDENT LANDLORDS
LONDON STUDENT RENTALS
NICE STUDENT HOUSES
MINISTRY OF STUDENT HOUSING

THE HANOVER GROUP:
HANOVER GROUP
BOOK A PLACE (BOOKING SYSTEMS)

Legal documents may be served on us directly at: Place Group UK 1st Floor 17 Hanover Square London W1S 1HU email: legal@placegroupuk.co.uk

Documents may also be served on us at Place Group UK Unit 1 Sparkhouse Ropewalk Lincoln LN6 7DQ email: legal@placegroupuk.co.uk

Our administration offices are not open to members of the general public. You must telephone to make an appointment in advance. 17 Hanover Square has a 24 hour on site security officer and recorded CCTV. Telephone calls may be monitored and/ or recorded.