



INTERNET STATUTORY INFORMATION

Information supplied pursuant to:
The Electronic Commerce (EC Directive) Regulations 2002
The Companies (Registrar, Languages and Trading
Disclosures) Regulations 2006

**VERSION: 2010ESIPGUK03PGD STATUTORY
INFORMATION**



PLACE GROUP UK	
HEAD OFFICE (HANOVER SQ W1S)	TEL: 020 3137 6677
PLACE HOMES LINCOLN (SPARKHOUSE LN6)	TEL: 01522 241 242
OUT OF HOURS (INCLUDING EMERGENCY)	TEL: 020 3137 5566 / 01522 246 001
PLACE HOMES LIVERPOOL / MANCHESTER	TEL: 0151 329 2932 / TEL: 0161 850 1006
THE LONDON STUDENT GROUP	
STUDENT HOUSING VIEWINGS MANOR HOUSE	TEL: 020 3137 1155
STUDENT HOUSING VIEWINGS CAMDEN	TEL: 020 7183 5002
THE HANOVER GROUP	
HANOVER GROUP	TEL: 020 3137 5566
BOOK A PLACE (BOOKING SYSTEMS)	TEL: 020 3389 8125
ACCOUNTS	TEL: 020 3389 5566
EMAIL	
HEAD OFFICE (HANOVER SQ W1S)	hanoversquare@placegroupuk.co.uk
LINCOLN OFFICE (SPARK HOUSE LN6)	lincoln@placegroupuk.co.uk
ACCOUNTS	www.pguk.co/accounts
FAX (ALL LOCATIONS)	FAX: 020 3137 1166
GENERAL ADMINISTRATION (ALL LOCATIONS)	www.pgukviewings.co.uk

We subscribe to [Echosign](#) the electronic signature service. Almost all our documents can now be signed electronically.

We are corporate members of [Ombudsman Services Property](#), the [Housing Ombudsman Service](#) and the [Respect Charter for Housing](#).

Terms of Business: [Click Here](#) Complaints Procedure: [Click Here](#) Cookie Policy: [Click Here](#)
Privacy Policy: [Click Here](#) Website Use Policy: [Click Here](#) Anti-Spam Policy: [Click Here](#)

Registered under the Consumer Credit Act (**FCA:007781**) and with the Information Commissioner under the Data Protection Act (**Z470812X**). Place Group UK is registered with the Solicitors Regulation Authority (**SRA: 00520973**).

We are currently [certified](#) to meet the requirements of the following internationally respected management system standards:



ISO 9001: 2008 Quality Management

ISO 14001: 2004 Environmental Management

OHSAS 18001: 2007 Health and Safety Management

The following are registered trading names of Place Group UK, The London Student Group and/or The Hanover Group with trademark protection as designated on each logo:

PLACE GROUP UK:

PLACE GROUP

PLACE HOMES

PLACE4STUDENTS

PLACE HOMES LIVERPOOL / MANCHESTER / LINCOLN

THE LONDON STUDENT GROUP:

THE LONDON STUDENT GROUP

LONDON STUDENT HOUSING GROUP

LONDON STUDENT LANDLORDS

LONDON STUDENT RENTALS

NICE STUDENT HOUSES

MINISTRY OF STUDENT HOUSING

CAMDEN STUDENT HOUSING

THE HANOVER GROUP (CORPORATE):

HANOVER GROUP

HANOVER CLEANING AND MAINTENANCE

HANOVER PROJECT MANAGEMENT

BOOK A PLACE (BOOKING SYSTEMS)

Legal documents may be served on us directly at: Place Group UK 1st Floor 17 Hanover Square London W1S 1HU Fax: 020 3137 1166 email: legal@place-homes.co.uk

Our administration offices are not open to members of the general public. You must telephone to make an appointment in advance. 17 Hanover Square has a 24 hour on site security officer and recorded CCTV. Telephone calls may be monitored and/ or recorded.